



## 1. General Information

### **Q: Why are we merging?**

A: The merger of CDI Spaces Inc, Trade West Equipment Ltd, Accent Environments and Jonathan Morgan & Company is to combine strengths, resources, and market expertise to deliver broader services, greater innovation, and an improved customer experience. By coming together, we aim to create more value for all stakeholders and position ourselves for sustainable growth.

### **Q: When will the merger be completed?**

A: The merger process is expected to be completed by Dec 31, 2024, pending standard formalities.

### **Q: What is the name of the merged company?**

A: For the time being you will continue to see the four company names as you work with the merged company. We felt it most important to focus on our clients and client service in the first 12 months of merge instead of an immediate rebrand however watch for a refreshed look in 2025/2026.

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## 2. For Customers

### **Q: Will the services or products I receive change?**

A: There will be no immediate changes to the products or services you are accustomed to receiving. Over time, we will introduce new additional product offerings and enhanced services as part of our unified companies.

### **Q: Will my account or contract details change?**

A: Your account, contract, and pricing will remain the same. If any changes are necessary, we will notify you well in advance.

### **Q: Who should I contact for support after the merger?**

A: You can continue contacting your same support teams. Any updates to support processes or contact information will be communicated ahead of time.

### **Q: Will pricing be affected by the merger?**

A: There are no immediate changes to current pricing as a result of the merger. We remain committed to providing competitive packages and pricing and will notify customers of any changes well in advance.

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We are committed to making this transition as seamless as possible and thank you for your continued support and partnership.